

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Vinodh Francis Pushparaj

Confirmation No.: 4759

Serial No.: 10/767,392

Examiner: Melvin C. Marcelo

Filed: January 28, 2004

Group Art Unit: 2616

For: PREDICTIVE, INTELLIGENT ROUTING OF CALLS TO USERS

Mail Stop AF  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**AMENDMENT ACCOMPANYING AND RCE UNDER 37 C.F.R. 1.114**

Responsive to the Final Office Action dated June 24, 2008, please amend the application as follows.

**Amendments to the Claims** begin on page 2.

**Remarks** begin on page 11.